



**community
voice mail**
reconnect • achieve • results



Message Retrieval for Clients in Cuyahoga County

1. Call your **10-digit** number _____
2. Press * when the system answers.
3. Enter your **password** _____ followed by
the # sign.
6. Listen and follow the instructions:

Press **1** to hear new messages
 3 to hear saved messages
 4 to change your greeting or password

While listening to messages you may use these options:

1	Repeat	6	Save as new message
2	Save	7	Repeat menu
3	Delete	9	Hear time and date sent
#	Next Message	*	Exit